

## Facilitating Successful Solutions

In most organizations, problem-solving is a process each of us uses daily. In its simplest form, we identify the problem to be solved, and select the most appropriate solution. However, when a group of people begins to work on problem-solving, the complexity increases dramatically due to the variety of knowledge, experience, and style.

### What

A good group problem-solving process addresses a diversity of knowledge, experience, and style. It accommodates information, data, assumptions, values, and experience. It builds consensus on the problem to be solved and creates commitment to the solutions.

### Why

A process that groups can use in problem-solving greatly reduces the complexity inherent in group problem-solving. A series of agreements is built along the way, providing a solid foundation for the ultimate plans and decisions.

### How

Cornerstone offers a variety of tailored services to meet your problem-solving needs; whether those needs include training for individuals, or working through an actual problem with a group.

## Consulting Services that Enhance Problem-Solving

Topic	Snapshot
Facilitating Successful Solutions©	1-day session for problem-solving in any group with pre- and post-session support
Facilitating Successful Meetings©	1-day session on planning and leading effective group interactions with pre- and post-session support
Neutral Facilitation	managing group processes to achieve the group's outcomes